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- 1. The purpose of this Delivery Order is to order Software Maintenance and establish a new Employee -Based Metric for the Navy Shore Community.
- 2. In accordance with the Contractor's proposal dtd 13 Oct 2004, the following is hereby ordered:

CLIN	SUPPLIES/SERVICES	QTY	UNIT OF ISSUE	UNIT PRICE	TOTAL PRICE
0001	CLIN 1003 FY 05 Software Maintenance for the Navy Based Community as described in Attachment (1)	1	Lt	\$RESERVED	\$RESERVED
0002	CLIN 1004 Acquisition, Contracting, and Tech Fee	1	Lt	\$RESERVED	\$RESERVED
	Total Amount				\$RESERVED

* NOTE: In addition to CLIN 0002, the Contractor shall pay an additional fee of \$RESERVED for a total fee of \$RESERVED. This additional fee is 1% of the Contractor collected maintenance of \$RESERVED. In summary, the base total support for this period of maintenance is \$RESERVED (comprised of \$RESERVED + \$RESERVED). The total fee for this maintenance is \$RESERVED (comprised of \$RESERVED + \$RESERVED).

- 3. The Contractor's proposal dtd 13 Oct 2004 is incorporated in this Delivery Order in its entirety as Attachment (1)
- 4. The following financial information applies:

AA	1751804 QT6M 252 EA1ES 068342 2D 04A6M0 780OR0000OR RCP N00039 05RC FP003 applies	\$RESERVED
AB	97X4930 NH3S 000 77777 0 065236 2F 000000 B05RC00008AN RCP N65236 05RC 00008 applies	\$RESERVED
AC	97X4930 NEIL 000 77777 0 040080 2F 0001500 VARIOUS5RC21 RCP N40080 05RC PW021 applies	\$RESERVED
AD	97X4930 NH3P 000 77777 0 066001 2F 8E0007 D05RC00041AA	\$RESERVED

5. Inspection and Acceptance for CLINs 0001and 0002 shall be by:

SPAWAR System Center Attn: Barbara Johnson 53560 Hull Street San Diego CA 92152

- 6. Period of Performance:
 - 01 October 2004 thru 30 September 2005
- 7. Regarding Attachment (1), 'Ordering Document', Section IV, Paragraph D, Limitation of Liability: Federal Law and Regulation take precedence if any conflict arises.

ORACLE:

Ordering Document

			Customer Location: 1000 Wash	Customer Name: Departs Officer
			1000 Navy Pentagon Washington, D.C. 20350-1000	nent of Navy Chief Information
	Email Address:	Fax:	Phone:	Contract Administrator: William M. Hube
	william.huber@navy.mil Email	717-605-3095	717-605-3210	William M. Huber
Address:	Email	Fax:	Phone:	Technical Contact:
,	Barbara.a.Johnson@navy.mil	619.524.9678	619.524.9607	Barbara Johnson

ORACLE CONTRACT INFORMATION

				Agreement Name:	Agreement:
the terms set forth in this Ordering Document shall take precedence.	set forth below. This Ordering Document applies to the acquisition of Program licenses and services by the Department of Navy Chief Information	Communications-Electronics Command Acquisition Center-Washington ("CECOM") with the effective date of May 27,1999 ("BPA") and the terms	This Ordering Document is placed pursuant to the Blanket Purchase Agreement Number DAAB15-99-A-1002 between Oracle and the U.S. Army	Govt-6305-27-May-1999	GOVT AGREEMENT

Whereas, the Department of Navy Chief Information Officer ("DON CIO", "Customer") desires to migrate previously purchased Program license metrics to Oracle's current license metrics (excludes Database Program licenses);

Whereas, Customer desires to establish an enterprise wide license for its existing Oracle Database Program licenses;

applicable terms and conditions of an Oracle enterprise wide license; Whereas, enterprise wide licenses are not on the Agreement and for ease of acquisition, Oracle and Customer agree to add such option to this Ordering Document and all

Whereas, Customer wishes to have all of the Technical Support for its existing Program licenses terminate annually on September 30th,

Whereas, Oracle is willing to accomplish the above via this Ordering Document;

Now therefore, the parties agree as follows:

I PROGRAMS / SERVICES ORDERED AND ASSOCIATED FEES

migrate licenses previously acquired to new license types and/or Program names. The existing licenses to be migrated are specified in the Existing Licenses to be Migrated Licenses. The Migrated License column of Exhibit A is a comprehensive list of the migrated Program licenses that Customer has ordered pursuant to this option agreed to herein, on behalf of all entities within the U.S. Navy, and upon exercise of this option, all U.S. Navy entities shall be bound by terms and conditions of Exhibit A. All existing licenses that are being migrated are terminated. Customer warrants that it has the authority (1) to terminate, and shall terminate as of the Effective Program license fee for migrated licenses is *RESERVED* and includes the termination of previously acquired Program licenses in Exhibit A. Customer agrees to Ordering Document. All Program licenses ordered pursuant to this Ordering Document are for use in the United States by Customer, unless otherwise specified. The this Ordering Document; and (3) to accept any Technical Support credit for the unused Technical Support associated with such terminated licenses Date of this Ordering Document, the Existing Licenses (Terminated) columns in Exhibit A.; (2) to bind and make decisions, and enter into and implement the migration Migrated (Terminated) column in Exhibit A. These licenses are migrated to the number of licenses and license types specified in the Migrated Licenses (New) Column in

not being migrated under CSI 3367549 and CSI 3651656. Customer acknowledges that the license migration set forth in this section includes partial migration of licenses from CPU Support Identification ("CSI") 3367549 and CSI 3651656. Customer further acknowledges that Technical Support must be maintained in accordance with Oracle's Technical Support Policies for all of the licenses

- B. <u>Services Detail</u>. Set forth below is a description of the services ordered by Customer hereunder.
- For purposes of this Ordering Document, technical support (hereinafter "Technical Support") ordered by Customer shall include Product Support and Update Subscription Service (Software Updates). Commencing on the Effective Date of this Ordering Document, the Technical Support fee for all the migrated Program paid in full. The amount of unused Technical Support as of September 30, 2004 is *RESERVED* and is reflected in the total fees below. www.oracle.com/support/index.html?policies.html) of twelve (12) months, is *RESERVED*. The Technical Support fees due under this Ordering Document shall be reduced by the amount of unused Technical Support associated with the migrated existing licenses, provided the invoices for such Technical Support have been licenses set forth in Exhibit A, for the support period (as that term is defined in Oracle's Technical Support policies which can be found at
- 2 Reinstatement fee amount for the Program licenses set forth in Exhibit A that are to be migrated and are not currently supported, as of September 30, 2004, is
- ယ consolidated (not migrated) under this Ordering Document and the Technical Support fee for Program licenses and the support periods detailed in **Exhibit B** is *RESERVED*. (The Technical Support fee for the renewal of twelve (12) months support of Technical Support for Program licenses in Exhibit B is Program licenses identified in Exhibit B are licenses previously acquired by Customer or previously acquired on behalf of Customer. Such licenses shall be *RESERVED*.)
- 4 The table set forth in Exhibit C is a comprehensive list of the Program licenses for which Customer has ordered services (Product Support and Update Subscription Service) (Software Updates) through September 30, 2005 pursuant to Section I B.1. and I B.2. *RESERVED*

C Fee Due Under this Ordering Document

- The fee due Oracle under this Ordering Document for the Program licenses ordered in Section I A. above and the services ordered in Section I B. above is
- 'n The detail for this fee is as set forth below:

License Fee for Program licenses ordered in Section I A.1. above: *RESERVED*

Service fee for the Technical Support ordered in Sections I B. above less credit for unused services: *RESERVED

Reinstatement Fee: *RESERVED*

Subtotal: *RESERVED*

FFS(1%): *RESERVED*

*RESERVED

= RIGHTS GRANTED AND LICENSES TERMINATED

Rights Grantec

- For the Program licenses set forth in the Migrated License column of Exhibit A, Oracle grants to Customer a nonexclusive license for such Program licenses consistent with the use limitations specified or referenced in the Agreement, this Ordering Document and/or the Program Documentation for the business operations
- Ņ Further, Oracle grants to Customer a nonexclusive enterprise wide license for all U.S. Navy Authorized Shore-Based Personnel authorized by Customer to use the represents that the total U.S. Navy Authorized Shore-Based Personnel ("Shore-Based Personnel") as of the Effective Date of this Ordering Document does not exceed Oracle Database Program ("Navy Database Enterprise License") provided Customer complies with the obligations set forth in Section II A.2.b. below. Customer *RESERVED*

- Navy Report to Congress). The number of U.S. Navy Authorized Shore-Based Personnel does not reflect the actual number of users using the Database number of U.S. Navy Shore-Based Employees and U.S. Navy Shore-Based Contractors (a number which is stipulated in the annual manning estimates in the U.S. licensed to use the Database solely for the U.S. Navy's operations. The quantity of the Programs under this metric type is determined by counting 100% of the "U.S. Navy Authorized Shore-Based Personnel": A metric type that includes all U.S. Navy Shore-Based Employees and U.S. Navy Shore-Based Contractors devices with the U.S. Navy's network; and (iii) where such use is limited to the internal business operations of the U.S. Navy. Employees and U.S. Navy Shore-Based Contractors; (ii) by non-human U.S. Navy Shore-Based Employees and U.S. Navy Shore-Based Contractors operated Programs. Licensed Database Programs with a metric type of U.S. Navy Authorized Shore-Based Personnel may only be used: (i) by U.S. Navy Shore-Based Programs, but rather the maximum number of U.S. Navy Shore-Based Employees and U.S. Navy Shore-Based Contractors authorized to use the Database
- which may or may not be assigned to a ship. U.S. Navy employees may be located in the continental United States, Alaska, Hawaii or at U.S. Military facilities including employees of the Office of Naval Intelligence (ONI), Navy Standard Information Personnel System (NSIPS) and EP07 Virtual Submarine Programs. "U.S. Navy Shore-Based Employee(s)": Full-time or part-time active duty, reserve or Civilian U.S. Navy shore-based employee, not assigned to a ship, or U.S. Navy operating locations overseas. U.S. Navy Shore-Based Employee(s) do not include Naval Air Systems Command ("NAVAIR") employees

"U.S. Navy Shore-Based Contractor(s)": Persons, or authorized employees of groups or entities who are not directly employed by the U.S.

Navy but rather are contracted by the U.S. Navy and granted access by the U.S. Navy to the Database Programs licensed regardless of whether the contractor is actually using the Database Programs at any given time or at all. U.S. Navy Shore-Based Contractors shall be on-site contractors or off-site contractors accessing Standard Information Personnel System (NSIPS) and EP07 Virtual Submarine Programs contractors, which may or may not be assigned to a ship). U.S. Navy Contractors may be located in the continental United States, Alaska, Hawaii or at U.S. Military facilities or U.S. Navy operating locations overseas. U.S. Navy Shore-Based Contractor(s) do not include NAVAIR contractors. U.S. Navy owned or leased hardware for the purposes of supporting U.S. Navy shore based operations (including Office of Naval Intelligence (ONI), Navy

Ġ with a signed statement from the U.S. Navy verifying that the Programs are being used pursuant to the provisions of the Agreement and this Ordering Document. Additionally, beginning on November 28, 2004 and every November 28th ("Anniversary Date") thereafter, Customer is required to report to Oracle in writing the then-current total number of U.S. Navy Shore-Based Employees and U.S. Navy Shore-Based Contractors, which shall be as set forth in the annual manning number of U.S. Navy Shore-Based Employees and U.S. Navy Shore-Based Contractors Based Personnel shall remain unchanged. Customer shall not be entitled to any refund, credit or other consideration of any kind in the event of a reduction in the Based Employees and U.S. Navy Shore-Based Contractors, no additional fees are due to Oracle at that time and the number of U.S. Navy Authorized Shorecomparison can be done year over year. If, on the annual Anniversary Date, there is no change or a decrease in the total actual number of U.S. Navy Shore-Personnel quantity, Customer shall be required to place an order for additional licenses of Oracle Database Enterprise Edition and additional associated Technical estimates in the U.S. Navy Report to Congress. If, compared to the previous year, that number increased beyond the current U.S. Navy Authorized Shore-Based Verification for U.S. Navy Authorized Shore-Based Personnel. At Oracle's written request, not more frequently than annually, Customer shall furnish Oracle Support to bring the license into immediate compliance. The total U.S. Navy Authorized Shore-Based Personnel will be restated to the new total so a proper

		Personnel		Edition
RESERVED	*RESERVED* *RESERVED	U.S. Navy Authorized Shore-Based	1	Oracle Database Enterprise
Fee**		Metric Type	Quantity	Program
Support	License Fee**			
Technical				
Annual				

**Fees are exclusive of any BPA related fees.

above table. Technical Support fees are due and payable by Customer quarterly in arrears. The Annual Technical Support fees above shall be prorated to coterminate on September 30th. Provided Customer continuously maintains Technical Support, Technical Support may be renewed annually and for any support Customer may also acquire first year Software Updates and first year Product Support for such Programs by paying Oracle the appropriate fees specified in the not have any delivery obligation for Programs in the Navy Database Enterprise License for any additional license acquired pursuant to this Section II.A.2.b.). Programs licensed on this Ordering Document, or pursuant to an option in this Ordering Document, by paying Oracle the designated license fees. (Oracle shall provided such Programs are available in production release when ordered and provided that Customer has continuously maintained Technical Support for the For purposes of this Verification section, Customer may acquire the Programs specified in the above table, for the U.S. Navy, through September 30, 2008 period that commences on or before September 30, 2013, the Technical Support will not increase by more than 0% over prior year's fees.

migration shall be in accordance with the migration policies and license metric(s) based on Oracle's standard fees and terms in effect at the time. Except for credit provided under Oracle's then current migration policy and any credit for unused prepaid technical support, in no event shall Customer be entitled to any Customer shall be required to migrate the supported programs contained in the Navy Database Enterprise License to Oracle's standard metrics; any such refund or other consideration should Customer elect to migrate the Navy Database Enterprise License. If on any anniversary date Customer elects not to certify, update the U.S. Navy Authorized Shore-Based Personnel, or provide payment (if appropriate)

- ᅜ Oracle Database Enterprise Edition usage on a server-by-server basis. <u>Licensing.</u> Customer may use Enterprise Edition, Standard Edition, or Personal Edition of the Oracle Database as a part of the Enterprise License for Oracle Database Enterprise Edition. Their combined usage may not exceed the number of U.S. Navy Authorized Shore-Based Personnel licensed under this Navy Database Enterprise License. For any database licensed by the U.S. Navy Authorized Shore-Based Personnel metric, Enterprise Edition Options and Enterprise Managers must match actual
- 2 otherwise provided in the Agreement. License Term. The Program licenses migrated in Exhibit A do not specify a license term; the Program licenses are perpetual and shall continue unless terminated as
- Ŭ Customer shall be responsible for any breach of such terms by its contractors and/or third parties authorized by its contractors. Use of Program Licenses by Contractors. Customer warrants that (1) Customer has the authority to bind its contractors to the terms of this Ordering Document; and (2)
- Ħ Other Licenses Verification. At Oracle's written request, not more frequently than annually, Customer shall furnish Oracle with a signed certification verifying that the Programs other than the Database Enterprise Licenses in Exhibit A are being used pursuant to the provisions of this Ordering Document, including any user and other
- Ħ decisions, and enter into and implement the migration option agreed to herein, on behalf of all entities within the U.S. Navy, and upon exercise of this option, all U.S. Navy entities shall be bound by terms and conditions of this Ordering Document; and (3) to accept any Technical Support credit for the unused Technical Support the Migrated Licenses (New) Column in Exhibit A. All existing licenses that are being migrated are terminated. Customer warrants that it has the authority (1) to terminate, and shall terminate as of the Effective Date of this Ordering Document, the Existing Licenses (Terminated) columns in Exhibit A.; (2) to bind and make associated with such terminated licenses specified in the Existing Licenses to be Migrated (Terminated) column in Exhibit A. These licenses are migrated to the number of licenses and license types specified in Terminated Licenses. Customer agrees to migrate licenses previously acquired to new license types and/or Program names. The existing licenses to be migrated are
- Ģ only and (3) the Outsourcing Contractor is not a direct competitor to Oracle. In the event of any such relocation, advance written notice from the Customer to Oracle is required, and the Outsourcing Contractor must be counted in the next annual verification. Outsourcing. The U.S. Navy may relocate the Program licenses acquired herein to a third party ("Outsourcing Contractor"), provided that: (1) the Outsourcing Contractor agrees in writing to the terms and conditions of the Ordering Document identified herein, (2) the Program licenses are designated for use for the U.S. Navy operations
- Ή Navy to support its operations. Within a reasonable timeframe after the conclusion of the war or national mobilization, the U.S. Navy shall return to the Program license limitations set forth herein. This temporary use is only for Programs licensed on this Ordering Document or pursuant to an option in this Ordering Document. Temporary Use. In the event of declared war or national mobilization, there shall be no limit on the number of licenses for the Programs for temporary use by the U.S.
- <u>ب</u> or other consideration and Oracle shall not have any shipping obligation should Customer elect to exercise the conversion option set forth in this section. For any Customer has continuously maintained Technical Support for the Programs licensed under this Ordering Document. In no event shall Customer be entitled to any refund Conversion Option. For a period of one year from the Effective Date of this Ordering Document, Customer may convert Named User License Types to Processor database licensed, Enterprise Edition Options and Enterprise Managers set forth below, must match actual Oracle Database Enterprise Edition usage on a server-by-server licenses, and Internet Application Server licenses, provided such Programs are available in production release when conversion option is exercised and provided that License Types at a ratio of 50 Named Users to 1 Processor and vice versa (1 Processor to 50 Named Users) for Enterprise Edition Options licenses, Enterprise Managers

III TECHNICAL SUPPORT

- Service Commencement Date. Product Support and Update Subscription Service (Software Updates) acquired hereunder commence upon the Effective Date of this Ordering Document.
- Β. Invoicing of Technical Support Fees. Technical Support fees for Product Support and Update Subscription Service (Software Updates) are invoiced quarterly in arrears.
- Ç Programs governed by this Ordering Document. The term "technical contact" is defined in Oracle's Technical Support Policies. Technical Points of Contact. Customer may designate additional technical contacts up to a maximum of 300 primary and 600 backup technical contacts for all licensed
- Þ Renewal of Service. Customer may renew Product Support and Update Subscription Service (Software Updates) for the Program licenses set forth in Exhibit C for the support periods and at the Technical Support fees set forth below:

	October 1, 2012 to September 30, 2013	October 1, 2011 to September 30, 2012	October 1, 2010 to September 30, 2011	October 1, 2009 to September 30, 2010	October 1, 2008 to September 30, 2009	October 1, 2007 to September 30, 2008	October 1, 2006 to September 30, 2007	October 1, 2005 to September 30, 2006	Support Period
++ 1	*RESERVED*	Fee for Product Support and Update Subscription Service (Software Updates)**							

** Fees are exclusive of any BPA related fees.

IV GENERAL TERMS

A. Delivery and Installation

- software media and one (1) set of Program Documentation (in the form generally available) for each Program listed in Exhibit C that is currently available in additional CD Packs for the Programs provided under this Ordering Document may be ordered through the Oracle Store at the standard CD Pack price. Customer production release as of the Effective Date of this Ordering Document. Provided Customer continuously maintains Update Subscription Service (Software Updates), There is no delivery required under this Order Document; Customer acknowledges that Oracle has delivered to the location specified above, one (1) copy of the agrees to pay applicable media and shipping charges. The following shipping terms shall apply: FOB Destination
- ? If Customer loses or damages the media containing a Program licensed hereunder, upon Customer's written notice Oracle will provide a replacement copy thereof, under Oracle's then-current Technical Support policies, for a media and shipping charge. Customer agrees to pay applicable media and shipping charges. The following shipping terms shall apply: FOB Destination.
- ယ For purposes of this Ordering Document, Applications and Tools Programs may also include any source code Oracle may provide as part of its standard shipment of such Programs, which source code is governed by the terms of the Agreement
- Customer shall be responsible for installation of the software.

Program Availability. Customer agrees that they have not relied on the future availability of any Programs or releases in entering into the payment obligations of this Ordering Document.

B. Fees, Credit and Taxes

- All fees are due 30 days from the invoice date and shall be non-cancelable and the sums paid nonrefundable, except as provided in the Agreement
- 'n invoices for such services have been paid in full. This Ordering Document does not relieve the Navy of its obligation under other maintenance contracts to pay Subscription Service (Software Updates) with Product Support) associated with the supported licenses that are either being renewed or terminated provided the The Technical Support fee set forth in Section I C.2. above reflects a credit of *RESERVED* as of September 30, 2004 for the unused Technical Support (Update *RESERVED* in backsupport which Customer represents is currently in process.
- Ö Segmentation. The Program licenses provided in this Ordering Document are offered separately from any other proposal for consulting services Customer may receive or has received from Oracle and does not require Customer to purchase Oracle's consulting services
- , OVER A FIVE (5) YEAR TERM FROM THE DELIVERY DATE OF THE APPLICABLE LICENSE OR THE DATE OF THE PERFORMANCE OF THE APPLICABLE SERVICE. LIABILITY SHALL BE LIMITED TO THE FEES PAID FOR THE RELEVANT PROGRAM OR SERVICES GIVING RISES TO THE LIABILITY PRORATED CUSTOMER UNDER THIS ORDERING DOCUMENT, AND IF SUCH DAMAGE RESULTS FROM THE USE OF THE PROGRAM OR SERVICES, SUCH POSSIBILITY OF DAMAGES. ORACLE'S LIABILITY FOR DAMAGES HEREUNDER SHALL IN NO EVENT EXCEED THE AMOUNT OF FEES PAID BY WHETHER IN AN ACTION IN CONTRACT OR IN TORT, EVEN IF THE OTHER PARTY OR ANY OTHER PERSON HAS BEEN ADVISED OF THE DAMAGES, NOR ANY DAMAGES FOR LOSS OF PROFITS, REVENUE DATA, OR USE INCURRED BY EITHER PARTY OR ANY THIRD PARTY, Limitation of Liability. IN NO EVENT SHALL EITHER PARTY BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL THE PROVISIONS OF THIS ORDERING DOCUMENT ALLOCATE THE RISKS BETWEEN CUSTOMER AND ORACLE

ORACLE'S PRICING REFLECTS THIS ALLOCATION OR RISK AND LIMITATION OF LIABILITY SPECIFIED HEREIN.

V OTHER TERMS

Additional License Definitions - For purposes of this Ordering Document, the additional license definitions set forth in Exhibit D shall apply.

Effective Date:	Name:	DEFARTMENT OF MAYY	This quote is val
Effective Date: October 1, 2004	W. M. HUBER Contracting Officer	AND THE STATE OF T	id through November 19, 2004 and thall b
	Name: Crai Vite Title: Global C	OBACLE CORPORATION	This quote is valid through November 19, 2004 and shall become binding upon execution by Customer and acceptant
	Craig Guarente Vice President Global Contract Services	the state of the s	and acceptance by Oracle.
			•

Exhibit A - Migration

RESERVED

Exhibit B – Support

RESERVED

Processor	3	iSupport
Purchasing User *	3	iSupplier Portal
Purchase Line	7,058	iProcurement
Named User *	3,153	iDS
Processor	1	iAS SE
Person	22,200	Human Resources
Person	500	HR Intelligence
Application User	700	Financials and Sales Analyzers
Financial User *	253	Financials
Field Technician User *	2	Field Service
Named User *	750	Express Server
Named User *	26	Express Objects
Named User *	45	Express Analyzer
Workstation	55	Email Center
Application User *	15	E-business Intelligence
Computer	1	EDA/SQL
Named User *	44	Discoverer Desktop
Named User *	2,404	Discoverer Desktop Ed
Named User *	30,326	Diagnostics Mgmt Pack
Processor	501	Diagnostics Mgmt Pack
Named User *	850	Collaboration Suite
Named User *	176	CODAYSL DBMS
Named User *	4,244	Change Mgmt Pack
Named User *	31	CDD Repository
Application User *	1,231	Balanced Scorecard
Named User *	29,296	Advanced Security
Processor	450	Advanced Security
Workstation *	19	Advanced Outbound Telephony
Workstation *	16	Advanced Inbound Telephony
Financial User *	25	Advanced Based Management
Named User *	46,043	ias ee
Processor	648	iAS EE
Shore-Based Personnel*	746,364	Oracle Database EE
Processor	630	Oracle Database EE
**************************************	TINIBILE	TICCHEC
License Type	Total Quantity	Licongo

	Application User	1,060	Tutor for Applications
6 3 3 3 116 116 116 29 10 29 11 14 14 14 73 73 1,465 1,016 31 31 31 31 31 31 1,016 31 15 10 20 600 22,200 11,600 115,500 115,500 115 15	Named User	21,964	Tuning Mgmt Pack
6 3 3 3 116 116 29 10 10 11 11 11 14 14 14 173 1,016 31 1,016 31 15 10 20,096 115 10 20 600 22,200 10,600 115,500	Processor	501	Tuning Mgmt Pack
6 3 3 116 116 29 10 10 1 1 14 14 73 1,465 2 1,016 31 84 84 3,957 2,096 15 10 600 22,200 10,600 11,600 11,600 11,600	Computer	—	Transparent Gateway
6 3 3 3 116 116 117 129 10 10 10 11 11 11 11 11 11 11 11 11 11	Traince	16,500	Training Administration
6 3 116 29 10 2 114 14,465 1,465 2 1,016 31 3,957 2,096 15 10 20 600 22,200	Application User	15	TeleService
6 3 52 116 29 10 2 1 14 14 73 1,465 1,016 31 84 3,957 2,096 15 10 20 600	Employee	10,600	SS Tutor for Applications
6 3 3 116 116 116 29 10 10 1 1 1 1 1 1,465 1,465 1,016 31 31 31 31 31 31 31 31 31 31 31 31 31	Person	22,200	SS HR
6 3 3 116 116 29 10 10 2 1 1 1 14 1445 1,465 1,465 1,016 31 31 31 31 84 3,957 2,096 15 10	Named User	600	Spatial
6 3 3 3 116 116 29 29 10 10 1 1 1 1 1 1,465 1,465 1,016 31 84 84 3,957 2,096 15	Processor	20	Spatial
6 3 3 116 116 29 10 10 2 1 1 1 1,465 1,465 1,3957 3,957 2,096	Application User	10	Service Online
6 3 3 116 116 29 10 10 1 1 1 1 1,465 1,465 2 1 1,465 3,957 3,957	Workstation	15	Scripting
6 3 3 116 116 116 29 29 10 10 11 1 1,465 1,465 1,016 31 31 31 31 33 33 3,957	Named User *	2,096	RDB
6 3 3 116 116 116 29 10 29 11 1 1 1 1,465 1,016 31	Named User*	3,957	RAC
6 3 3 116 116 117 29 10 29 11 11 11 11 14 14 14 14 173 1,465 1,016 1,016	Processor	84	RAC
6 3 3 116 116 29 10 21 11 11 11 114 114 114 114 11465 11,465	Purchasing User*	31	Purchasing
6 3 3 116 116 29 10 10 11 11 11 11 114 114 114 114 114 1	Named User *	1,016	Programmer
6 3 3 52 116 116 29 10 10 11 11 11 14 73 1,465	Named User Plus*	2	Programmer
6 3 3 52 116 116 29 10 10 1 1 1 14 14	Named User *	1,465	Partitioning
6 3 3 116 116 29 10 21 11	Processor	73	Partitioning
6 3 3 52 116 29 10 29 10 1	Named User*	14	Oracle Database Personal Edition
6 3 3 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Named User *	1	Oracle Database Lite
6 3 3 52 116 29	Computer	2	Open Systems Gateway
6 3 52 116	Field Technician *	10	Mobile Field Service
6 3 3 52 116	Marketing User *	29	Marketing
6 3 52	Named User*	116	Label Security
3	Processor	52	Label Security
6	Named User *	3	Jdeveloper
	Named User Plus *	6	Jdeveloper

*This item is not on Oracle's GSA Schedule.

For ease of acquisition, Oracle and Customer agree to incorporate herein by reference and make applicable to this item the terms and conditions of Oracle's GSA Schedule, without regard to its prices and discounting provisions.

Definitions and License Metrics

information between each version of a third party software application or system and Oracle Programs Adapter: is defined as each software code interface, installed on each Oracle Internet Application Server Enterprise Edition, which facilitates communication of

\$M Annual Transaction Volume: is defined as one million U.S. dollars in all purchase orders transacted and all auctions conducted through the Oracle results in a purchase order, provided that an auction resulting in a purchase order shall only be counted against the Annual Transaction Volume once. Exchange Marketplace by Customer and others during the applicable year of the Oracle Exchange Marketplace license, regardless of whether any such auction

Applications National Language Support (NLS) Supplement CD Packs

For existing supported customers, MetaLink has information on which products have been translated for the supported languages (http://metalink.oracle.com) Please be advised that only a subset of the products included on an Applications NLS Supplement CD Pack have been translated

time. If Customer licenses the Self Service Work Request option in conjunction with EAM, Customer is required to maintain licenses for the equivalent number application Programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the Programs at any given Marketing User, Manufacturing User, Purchasing User, Telesales User,: is defined as an individual authorized by Customer to use the applicable licensed Application User, Enterprise Asset Management (EAM) User, Field Sales User, Financials User, Inventory/Shipping User, For new or unsupported customers, please contact your Oracle Account Manager for this information.

Customer is granted unlimited access to initiate work requests, view work request status and view scheduled completion dates for Customer's entire employee of EAM Users licensed and

Contracts, Discrete Manufacturing and Process Manufacturing. which Customer has also acquired non-read only application user licenses: Financials, Purchasing, Project Costing, Sales Contracts, Service Contracts, Project Application Read-Only User: is defined as an individual authorized by Customer to run only queries or reports against the following application Programs for

of CRF Pages during any 12 month period unless Customer acquire additional CRF Page licenses from Oracle. Program (measured explicitly in the Program as Received Data Collection Instruments) during a 12 month period. Customer may not exceed the licensed number Case Report Form (CRF) Page: is defined as the "electronic equivalent" of what would be the total number of physical paper pages initiated remotely by the

in a web conference; all participants Conferencing users, a Collaboration Program User within Customer's company is defined as a user able to initiate, or host, a web conference and also participate servers regardless of whether the individual is actively using the Programs at any given time. For the purposes of counting and licensing the number of Web Collaboration Program User: is defined as an individual authorized by Customer to use the Programs which are installed on a single server or on multiple

in the web conference external to Customer's company and attending a web conference are not required to be licensed

Compensated Individual: is defined as an individual whose compensation or compensation calculations are generated by the Programs. The term Compensated Individual includes, but is not limited to, Customer employees, contractors, retirees, and any other Person.

Computer: is defined as the computer on which the Programs are installed. A Computer license allows Customer to use the licensed Program on a single

\$M Cost of Goods Sold: is defined as one million U.S. dollars in the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to Customer then Cost of Goods Sold shall be equal to 75% of total company revenue

source (not manually entered by licensed Order Management Users, Professional Users 2003 or Professional Users 2003 - External) during a 12 month period. This includes order lines originating as external EDI/XML Electronic Order Line: is defined as the total number of distinct order lines entered electronically into the Oracle Order Management application from any

transactions and/or sourced from other Oracle and non-Oracle applications. Customer may not exceed the licensed number of order lines during any 12 month

not the number of actual users. Therefore, all of Customer active employees must be included in Customer order when licensing these applications. Employee: is defined as an active employee of Customer. (note: The value of these applications is determined by the size of the active employee population and

regardless of whether or not the individual is actively using the Programs at any given time. Employee User: is defined as an individual authorized by Customer to use the application Programs which are installed on a single server or multiple servers.

must be licensed as Professional Users. Additionally, Customer's technical support personnel that require access to the Oracle iSupport program may not be Customer's human resource personnel that require access to the Oracle Self Service Human Resources program may not be licensed as Employee Users, but licensed as Employee Users, but must be licensed as Professional Users.

licensed number of expense reports during any 12-month period. Expense Report: is defined as the total number of expense reports processed by Internet Expenses during a 12 month period. Customer may not exceed the

Field Technician: is defined as an engineer, technician, representative, or other person who is dispatched by Customer, including the dispatchers, to the field

Hosted Named User: is defined as an individual authorized by Customer to access the hosted service, regardless of whether the individual is actively accessing number of FTE Students is a fraction, that number will be rounded to the nearest whole number for purposes of license quantity requirements. institution counts as 25% of an FTE Student. The definition of "full-time" and "part-time" is based on Customer's policies for student classification. If the Full Time Equivalent (FTE) Student: is defined as any full-time student enrolled in Customer's institution and any part-time student enrolled in Customer's

time to time without notice to Customer. iLearning Subscription Policies. Oracle's iLearning Subscription Policies may be accessed at http://oracle.com/contracts, and may be updated by Oracle from iLearning Subscription: is defined as a web based learning environment that is made available to Customer subject to the terms of this agreement and Oracle's the hosted service at any given time.

Implementation Services, Packaged Methods, Architecture Services, Accelerator Services, Assessment Services and Workshops

accessed at: http://oracle.com/contracts, and are subject to change. provided subject to the statement of obligation for that particular offering and Oracle's consulting services policies. Oracle's consulting services policies may be Each Implementation Service, Packaged Method, Architecture Service, Accelerator Service, Assessment Service and Workshop is

1K Invoice Line: is defined one thousand invoice line items processed by the Program during a 12 month period. Customer may not exceed the licensed number of Invoice Lines during any 12 month period unless Customer acquires additional Invoice Line licenses from Oracle.

required to execute standard Oracle ordering materials when using Learning Credits to order products or services payment method for additional Learning Credits, and may not use different Learning Credit accounts to acquire a single product or service. Customer may be services prior to the end of such period. Customer may only use Learning Credits in the country in which Customer acquired them, may not use them as a are valid for a period of 12 months from the date Customer's order is accepted by Oracle, and Customer must acquire products and must use any acquired time Customer orders the relevant product or service, and may not be used for any product or service that is subject to a promotional discount. Learning Credits http://oracle.com/contracts under the terms specified therein. Learning Credits may only be used to acquire products and services at the list price in effect at the Learning Credits: may be used to acquire education products and services offered in the Oracle University online catalogue which may be accessed at

other finance leases, including residuals, whether owned or managed for others, active on the Program, plus (2) Book value of assets on operating leases, whether owned or managed for others, active on the Program, plus (3) Book value of loans, notes, conditional sales contracts and other receivables, owned or managed SM in Managed Assets: is defined as one million U.S. dollars of the following total: (1) Book value of investment in capital leases, direct financing leases and

Program, then sold within the previous 12 months. including assets from term terminated leases and repossessed assets, plus (5) Original cost of assets underlying leases and loans, originated and active on the plus (4) Book value of non earning assets, owned or managed for others, which were previously leased and active on the Program,

Membership: is defined as an individual authorized by Customer to access the hosted service, regardless of whether the individual is accessing the hosted service at any given time.

Module: is defined as each production database running the Programs.

product) is used, this number must of whether the individual is actively using the Programs at any given time. A non human operated device will be counted as a Named User Plus in addition to all Named User Plus: is defined as an individual authorized by Customer to use the Programs which are installed on a single server or multiple servers, regardless individuals authorized to use the Programs, if such devices can access the Programs. If multiplexing hardware or software (e.g., a TP monitor or a web server

table provides for the minimum number of Named Users Plus required and all actual users must be licensed. Named User Plus per Processor minimums are maintained for the Programs contained in the user minimum table in the Licensing Rules section; the minimums be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. Customer is responsible for ensuring that the

application Programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the Programs at any Non Employee User - External: is defined as an individual, who is not Customer's employee, contractor or outsourcer, authorized by Customer to use the

of the sums due under your order. Oracle Finance Division Contract: is a contract between Customer and Oracle (or one of Oracle's affiliates) that provides for payments over time of some or all

Customer subject to the terms of the Agreement and Oracle University's Online Library Hosting Access Policies. Oracle University's Online Library Hosting Access Policies may be accessed at http://oracle.com/contracts, and may be updated by Oracle from time to time without notice to Customer. Customer acknowledges that Customer will create and activate Oracle University Online Library Service: the Oracle University Online Library service is a web based learning environment that is made available to

Online Library service available in the courses and languages specified at http://www.oracle.com/education/oln, the term for which shall be six months from the Customer's Oracle University Online Library service shall be one year from the Effective Date of Customer's order (except the Oracle University Premium an administrator account and password and that the Oracle University Online Library service is available on http://www.oracle.com/education/oln. The term of Effective Date of

Oracle University Online Library service will be provided uninterrupted or error-free. to use the Oracle University Online Library service shall cease. Notwithstanding anything to the contrary in the agreement, Oracle does not warrant that the current Oracle University Online Library service rates by contacting Customer's local OracleEducation Sales Office. If Customer chooses not to renew, all rights Customer's order). At the end of the term, the Oracle University Online Library service may be renewed for an additional term of the same length at the then

entered as part of an individual customer order or quote, and may also be automatically generated by the Oracle Configurator. Customer may not exceed the Order Line: is defined as the total number of order entry line items processed by the Program during a 12 month period. Multiple order entry line items may be licensed number of Order Lines during any 12 month period unless Customer acquires additional Order Line licenses from Oracle

single server or on multiple servers regardless of whether the individual is actively using the Programs at any given time. Order Management Users are allowed to manually enter orders directly into the Programs but any orders entered electronically from other sources must be licensed separately. Order Management User: is defined as an individual authorized by Customer to use the applicable licensed application Programs which are installed on a

period. Customer may not exceed the licensed number of orders during any 12 month period. Orders: is defined as the total number of distinct orders for all Programs that are a part of Electronic Orders, entered electronically (not manually entered by licensed professional users) through EDI, XML or other electronic means including purchase orders transmitted from Oracle Purchasing, during a 12 month

Depending upon the type of industry, partner organizations play different roles and are recognized by different names such as reseller, distributor, agent, dealer or Partner Organization: is defined as an external third party business entity that provides value-added services in marketing and selling Customer's products.

scheduled on a project. For Internet Time, a person is defined as an individual who is charging time to a project via the application. The total number of licenses whose time or labor (piece work) or absences are managed by the application. For Project Resource Management, a person is defined as an individual who is more benefit plans managed by the system or continues to be paid through the system. For Time and Labor, a person is defined as an employee or contractor needed is to be based on the peak number of part-time and full-time people whose records are recorded in the system. Person: is defined as Customer's employee or contractor who is actively working on behalf of Customer's organization or a former employee who has one or

resides on a telephone switch and is moved into the responsibility of another telephone switch. Ported Number: is defined as the telephone number that end users retain as they change from one service provider to another. This telephone number originally

application Programs listed above. which Customer is licensed. Primary Usage does not provide Customer with the right to use other application Programs including the extensions or options to the Primary Usage of one of the applications listed above provides the licensed user with the right to use any or all of the other application Programs listed above for Purchasing. Each licensed user is counted only once based on primary usage. Customer must specify how many users Customer is licensing for each application Primary Usage: is defined as each licensed user of the following applications: Financials, Discrete Manufacturing, Process Manufacturing, Project Costing and

on which both Oracle Database Enterprise Edition and the Customer Data Hub Program are running in production shall be counted. Enterprise Edition) is installed and/or running. With respect to the Customer Data Hub program, in determining the number of licenses required, only processors under these licenses Customer may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) and the licensed program are running are counted for the purpose of determining the number of licenses required for the licensed program; licenses required. For the iSupport, iStore and Configurator Programs, only the processors on which Internet Application Server (Standard Edition and/or which Internet Application Server Enterprise Edition and this program are installed and/or running are counted for the purpose of determining the number of licensing, a multicore chip with "n" processor cores shall be counted as "n" processors. For the Healthcare Transaction Base program, only the processors on Customer's internal users (including agents and contractors) and by third party users. For the purposes of counting the number of processors which require Processor: shall be defined as all processors where the Oracle Programs are installed and/or running. Programs licensed on a Processor basis may be accessed by

XML or other electronic means including purchase orders transmitted from Oracle Purchasing) must be licensed separately. Purchasing, Professional Users are allowed to manually enter orders directly into these Programs but any orders transmitted or executed electronically (via EDI regardless of whether or not the individual is actively using the Programs at any given time. For the purposes of Order Management, Advanced Pricing and Professional User: is defined as an individual authorized by Customer to use the application Programs which are installed on a single server or multiple servers.

given time. For the purposes of Order Management, Advanced Pricing and Purchasing, Professional Users - External are allowed to manually enter orders application Programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the Programs at any Professional User - External: is defined as an individual, who is not Customer's employee, contractor or outsourcer, authorized by Customer to use the

from Oracle Purchasing) must be licensed separately. directly into these Programs but any orders transmitted or executed electronically (via EDI, XML or other electronic means including purchase orders transmitted

Professional User 2003: is defined as an individual authorized by Customer to use the application Programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the Programs at any given time. Professional Users 2003 are allowed to manually enter orders directly into the Programs but any orders entered electronically into Order Management from other sources must be licensed separately.

sources must be licensed separately. given time. Professional Users 2003 - External are allowed to manually enter orders directly into the Programs but any orders entered electronically from other application Programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the Programs at any Professional User 2003 - External: is defined as an individual, who is not Customer's employee, contractor or outsourcer, authorized by Customer to use the

Program Documentation: is defined as the program user manual and program installation manuals.

exceed the licensed number of Purchase Lines during any 12 month period unless Customer acquires additional Purchase Line licenses from Oracle. Customer purchase orders processed through this application. This does not include communication on the same purchase order. For each application, Customer may not counted as all line items on an approved requisition created in iProcurement. For Purchasing Intelligence, Purchase Lines are counted as the line items on created on either a requisition or purchase order or may be automatically generated by other Oracle Application Programs. For iProcurement, Purchase Lines are Purchase Line: is defined as the total number of purchase line items processed by the application during a 12 month period. Multiple purchase lines may be Purchasing Intelligence). may acquire a different number of Purchase Line licenses for each program (the number of Purchase Lines for iProcurement could be a smaller number than for

generated by Customer during a fiscal year. \$M in Revenue: is defined as one million U.S. dollars in all income (interest income and non interest income) before adjustments for expenses and taxes

RosettaNet Partner Interface Processes® (PIPs®): are defined as business processes between trading partners. Preconfigured system-to-system XML-based dialogs for the relevant E-Business Suite Application(s) are provided. Each preconfigured PIP includes a business document with the vocabulary and a business process with the choreography of the message dialog.

entry line items may be entered as part of an individual customer service order or quote. Customer may not exceed the licensed number of Service Order Lines during any 12 month period unless Customer acquires additional Service Order Line licenses from Oracle. Service Order Line: is defined as the total number of service order entry line items processed by the program during a 12 month period. Multiple service order

above, Subscriber is defined as each U.S. \$1,000 increment of Customer's gross annual revenue as reported to the SEC in Customer's annual report or the Subscriber: is defined as (a) a working telephone number for all wireline devices; (b) a portable handset or paging device that has been activated by Customer equivalent accounting or reporting document. total number of Subscribers is equal to the aggregate of all types of Subscribers. If Customer's business is not defined in the primary definition of Subscriber for wireless communications and paging; (c) a residential drop or a nonresidential device serviced by a cable provider; or (d) a live connected utility meter. The

Suite: is defined as all the functional software components described in the product documentation.

however, Customer may run the Program on these databases. System: shall be defined as each distinct production database. Test, development, failover and standby databases are not required to be licensed as systems;

Technical Reference Manuals

operations for purposes of: (a) implementing applications Programs, (b) interfacing other software and hardware systems to the applications Programs and (c) building extensions to applications Programs. Customer shall not disclose, use or permit the disclosure or use by others of the TRMs for any other purpose. Technical Reference Manuals ("TRMs") are Oracle's confidential information. Customer shall use the TRMs solely for Customer's internal data processing

confidential information or a reasonable degree of care, whichever is greater; (b) to maintain agreements with Customer's employees and agents that protect the confidentiality and proprietary rights of the confidential information of third parties such as Oracle and instruct Customer's employees and agents of these at least the same degree of care to safeguard the confidentiality of the TRMs as Customer exercises to safeguard the confidentiality of Customer's most important consistent with the purposes for which such TRMs were disclosed; (d) maintain the TRMs at all times on Customer's premises; and (e) not to remove or destroy any proprietary or confidential legends or markings placed upon the TRMs. Oracle shall retain all title, copyright and other proprietary rights in the TRMs. TRMs applicable TRMs. are provided to Customer "as-is" without any warranty of any kind. Upon termination, Customer shall cease using, and shall return or destroy, all copies of the requirements for the TRMs; (c) restrict disclosure of the TRMs to those of Customer's employees and agents who have a "need to know" Customer shall not use the TRMs to create software that performs the same or similar functions as any of Oracle products. Customer agrees: (a) to exercise either

Workstation: is defined as the client computer from which the Programs are being accessed, regardless of where the Program is installed. Trainee: is defined as an employee, contractor, student or other person who is being recorded by the program.